



MOHAMED ISMAEL AUKAULOO

FRESH GRADUATE

Sunway Lagoon View Condominium Unit B-17-5 | iaukaaloo@icloud.com | www.linkedin.com/in/ismael-aukaaloo-14735122b

SUMMARY

As a bachelor's degree holder in Computer Networking and Security with a deep passion for Information Technology, I bring a robust foundation in technical skills honed through my academic journey. From learning programming languages to configuring networks, I've immersed myself in the intricacies of IT. Throughout my degree I've developed strong teamwork, leadership, and communication skills and I've actively applied my knowledge through my internship environments and gain more practical experience like troubleshooting networking issues both remotely and on-site. What truly drives me is the opportunity to apply theoretical knowledge in practical settings and continually learn and grow. While my academic focus has centred on IT, I'm also open in exploring opportunities beyond the tech sphere. Possessing strong communication skills and a proactive mindset, I'm keen on leveraging my adaptable nature to excel in different roles and industries. Whether it's diving deeper into network engineering or venturing into new territories, I'm excited about the prospect of contributing to a forward-thinking organization and continuing my journey of personal and professional growth.

PROFESSIONAL EXPERIENCE

Huacomm Telecommunications [Internship, support specialist] **Jan 2023 - March 2023**

- AP configuration
- Technical support
- Configuration and testing of set up box
- Remote and on-site troubleshooting
- Customer service
- IPTV support

Parabole Maurice [Filing]

Sep 2020 - Oct 2020

- Data entry of new subscribers
- Electronic document scan
- Archives Filing for operation and HR department
- Daily customer payment via CRM
- Complaints handling

SKILLS

Teamwork	Communication	Problem solving
Team Leading	Critical thinking	Analytical

EDUCATION

Bachelor of Information Technology (Computer Networking and Security) **Jan 2021 - Sep 2024**

Sunway/Lancaster University

Foundation In Arts

Jul 2019 - Jun 2020

Sunway College

-Learned about basics of computing, computer programming, advertising, and other subjects.

ADDITIONAL INFORMATION

-
- **Languages:** English, French, Creole
 - **Certifications:** CompTIA Career Academy (Network + Certificate).
 - **References:** Sheeree Mohoboob "EX-Assistant Operating Manager at Parabole Maurice"
Number: +230 5500838 Email: sheereen34@gmail.com , Mr. Iftath "Director of IT at Huacomm"
Number: +60 162014886